



CALIFORNIA-HAWAII ELKS ASSOCIATION

Benevolent and Protective Order of Elks

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February 29, 2016

Zarlyn Hidalgo, Director of Sales
Holiday Inn
15494 Palmdale Road
Victorville, California 92392

Reference: California-Hawaii Elks Association Homecoming Meetings

Dear Zarlyn,

Time sure does rush by when you are having fun. It seems like only yesterday when we scheduled our conference in Victorville and now it is history. For those in management, the day to day schedule might be described as going from one crisis (challenge) to another with moments of sheer panic sprinkled in from time to time just to keep one on their toes.

Through it all, one thing remained constant – the courtesy and prompt reply from all of the Holiday Inn staff, from the top to the unsung heroes in the kitchen, maintenance, and the many departments in between. I had the opportunity to meet with the tip of the iceberg – you and your staff. However, it is the support staff below the water line that insures the “mass” stays afloat and to them – please extend a very special thanks to them.

Throughout the many meetings and social functions, the staff was on-hand, ready to answer questions or fill any request, regardless of the time of day. From early morning until late into the evening their friendly and efficient follow-up was very reassuring.

Zarlyn, please extend our sincere appreciation and thanks to the entire staff for providing us with an enjoyable conference. Have a wonderful day and God bless.

Sincerely,

Timothy C. Martin, Past Grand Esteemed Loyal Knight, Executive Director
California-Hawaii Elks Association
California-Hawaii Elks Major Project, Inc.

Elks Care - Elks Share